

From: "Greenop, Daz" <*****>
Subject: RE: Evaluation of NHS England Whistleblower Employment Support Scheme
Date: 29 September 2017 at 20:43:36 BST
To: 'Minh Alexander' <*****>

No Probs Minh, never taken an FOI before. I'll ask around and see what to do next who holds / owns what, etc, certainly the ethics-related stuff will be LJMU. The others could be NHS England.

Best wishes

Daz

From: Minh Alexander [mailto:*****]
Sent: 29 September 2017 20:22
To: Greenop, Daz <*****>
Subject: Evaluation of NHS England Whistleblower Employment Support Scheme

Hi Daz,

Thanks for your reply.

I appreciate it is a busy time of year.

Please consider my original email to you of 15 September requesting information as a request under FOIA and respond accordingly.

Obviously, if some of the data is not held, this would be covered under the statutory process of formally confirming or denying whether the university holds the data requested.

Additionally, if you have not yet decided on the full range of measurement instruments that you intend to apply, can you advise what the key timescales are in the evaluation project - including the dates by which you anticipate the decisions about measuring instruments to have been made.

Many thanks and best wishes,

Minh

Minh Alexander

From: "Greenop, Daz" <*****>

Subject: RE: Evaluation of NHS England Whistleblower Employment Support Scheme

Date: 29 September 2017 at 18:09:37 BST

To: 'Minh Alexander' <*****>

Hi Minh. Sincere apologies for taking so long to reply. It's an extremely busy time of year for us with returning students and teaching etc and I just don't seem to get a chance to attend to other stuff. At least we managed to say hello and it was good for me to people's concerns about the Support Scheme. I was rather exhausted but I hope I was able to at least provide a sense of where I am coming from. The bottom line is that I genuinely want the agenda to be driven by participants in the scheme i.e. what they need and want it to be delivered. At the end of the day that's my 'measure'. It's a small programme and there is little point in trying to quantify generic measures (e.g. changes in quality of life. As I am talking to people I have become more convinced that this is the best way forward. People are understandably suspicious so on-going qualitative engagement is, I think, absolutely crucial to build trust which I believe (or at least hope) is starting to happen. On the down side I already have about 10 hours of material which I'm going to have to go through! I asked our research governance manager about your request as I wasn't sure what to make of it but I'm afraid the university is very particular about anything that potentially includes personal, research and commercially sensitive information. His suggestion was to put in a FOI request and then they would redact the necessary parts and / or make a decision as to whether the request should be denied until the research related to the application had been published. You could of course also try asking NHS England as I think they have all of the above material. To be honest, I'm not sure how much use it would be as when I put the original proposal together I thought the scheme would be bigger and there would be a higher volume of enquiries / applications etc. Many of the KPIs / and questionnaire are therefore redundant for the current scheme at least though I will be talking to Rachel about the secondary care pilot which

will hopefully generate more interest and, like I said last week, will hopefully generate a useful comparative group. I don't mind sharing my initial questions as these are already 'out there' and qualitatively reflect the KPIs. These also Just keep in mind that they are conversation prompts and people were given as much latitude as possible to talk about what they felt was important to say. As far as value for money goes I anticipate including a simple cost benefit analysis. Again, the scope and scale of the commission simply don't allow for much more. Most likely I will focus on 'social value', there are lots of tools available to do this. Hope you don't feel too fobbed off by this Minh, believe me, after talking to so many people in the last few weeks I am very aware that all too often whistleblowers are not taken seriously or simply passed around the houses. I suspect we will meet again at some event so until then have a great weekend.

Daz

From: Minh Alexander [*****]

Sent: 15 September 2017 07:59

To: Greenop, Daz <*****>

Subject: Evaluation of NHS England Whistleblower Employment Support Scheme

Dear Daz,

I write as an NHS whistleblower interested in the work of your team on evaluating the NHS England whistleblower employment support scheme.

I have received the following information about the proposed evaluation from NHS England.

Is it possible to see:

1) details of the KPIs referred to in the NHS England document entitled 'High Level Plan'

2) all the tools that your study will be applying, including any questionnaires that will be used

- 3) a copy of the application for ethical approval
- 4) the consent documentation for participants
- 5) the instrument(s) that will be used to determine value for money?

Many thanks and best wishes,

Minh Alexander

From: "Whistleblowersupportscheme (NHS ENGLAND)"

[<england.wss@nhs.net>](mailto:england.wss@nhs.net)

Subject: Whistleblowers Support Scheme - response to questions about the scheme

Date: 8 September 2017 at 09:36:01 BST

To: "Whistleblowersupportscheme (NHS ENGLAND)" [<england.wss@nhs.net>](mailto:england.wss@nhs.net)

Good morning

We are writing to you as a participant in one of the workshops we ran when designing the whistleblower support scheme.

Since we launched the pilot, a number of questions have been asked about the scheme, in particular about the independent evaluation. We have sought to provide answers in the following Q&A.

We understand that you may have additional questions and we will provide a further update in future.

Please bear in mind that as the numbers participating in the scheme are small, we need to be particularly careful not to say anything that breaches their confidentiality. Participants are of course free to comment on their own experiences but NHS England will need to keep our comments general.

Best wishes,

Dr Neil Churchill Director for Patient Experience

Whistleblowing Support Scheme
Freedom to Speak Up Programme Team
Participation and Experience Division | Nursing Directorate | NHS England

Email: england.wss@nhs.net

Web: www.england.nhs.uk

Please note this is a generic email that is monitored securely and we will endeavour to respond to your request within 3 working days of receipt or sooner. All communication with regard to the Support Scheme can only be received through this mailbox.

"High quality care for all, now and for future generations"



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