



Information Rights Team
 Post Office Limited
 Ground Floor
 Finsbury Dials
 20 Finsbury Street
 London EC2Y 9AQ
 033 3665 3951

Our reference: FOI2019/00100

Dr Minh Alexander
minhalexander@aol.com

21 March 2019

Dear Dr Alexander,

Freedom of Information Request – FOI2019/00100

I am writing in response to your email received by Post Office Limited (“**Post Office**”) on 21 February 2019, which I am dealing with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested information in four parts:

Please advise for the years

- 2012/13*
- 2013/14*
- 2014/15*
- 2015/16*
- 2016/17*
- 2017/18*
- 2018/19 year to date*

1. How many whistleblowing (public interest) disclosures were raised by your staff?

I can confirm that Post Office does hold information that is relevant to your request. Please find the information which we hold by calendar year below,:

Year	Post Office Employee
2013	0
2015	0
2016	0
2017	2
2018	3
2019	1
Total	6

2. Does the Post Office hold central data on the nature and outcome of whistleblowing concerns raised by its staff?

Post Office holds records of reports raised, nature of the complaint and the outcome of the investigations.

3. If so, and if it can be provided within the cost limits, please share any broad aggregate data on the nature and outcome of whistleblowing concerns by staff for the period 1 April 2012 to the present time.

Date	Unethical Behaviour or Conduct	Non-Whistleblowing	Breach of internal policies and procedures	Other
2017	1	1		
2018	1		1	1
2019			1	

The above table provides the complaint category for reports raised by Post Office employees. We are unable to provide any data on the outcomes or information from 2012.

4. Please indicate:

- a. How many whistleblowing concerns were raised in relation to the Horizons computer system in the period 1 April 2012 to the present time
- b. When the first concern about the Horizon computer system was raised in this period
- c. Broadly what action was taken in response to these concerns about the Horizon computer system.

I can confirm that Post Office does not hold the information you have requested as there have been no whistle blowing concerns raised about Horizon.

I hope the information I have provided on this occasion is useful, however if you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Manager
Post Office Limited
Information Rights Team
Ground Floor
Finsbury Dials
20 Finsbury Street
London
EC2Y 9AQ
information.rights@postoffice.co.uk

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 0303 123 1113
<https://ico.org.uk>

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Kerry Moodie', enclosed in a thin black rectangular border.

Kerry Moodie

Information Rights Team

information.rights@postoffice.co.uk

<http://corporate.postoffice.co.uk/access-information>

@postofficenews

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy