



Information Rights Team  
Post Office Limited  
Ground Floor  
Finsbury Dials  
20 Finsbury Street  
London EC2Y 9AQ  
033 3665 3951

Our reference: FOI2020/00084

Dr Minh Alexander  
[minhalexander@aol.com](mailto:minhalexander@aol.com)

08 April 2020

Dear Dr Alexander,

### **Freedom of Information Request - FOI2020/00084**

I am writing in response to your email received by Post Office Limited ("**Post Office**") on 13 February 2020, which I am dealing with under the terms of the Freedom of Information Act 2000 ("**FOIA**").

In your email you have requested the following information:

*What information is held centrally, in digital format about prosecutions undertaken by Post Office Ltd?*

I can advise that Post Office does hold some information you have requested, typically, if an investigation is commenced a case is raised and an electronic case file created. In 2016/17 case files went to a digital format, prior to this there would be some digital documents which would have been in the paper casefile.

*Post Office holds various spreadsheets with some details of investigations.*

*Under what categories/ subject titles/ headings/ row titles is data about prosecutions organised?*

*Electronic case files are organised by branch name.*

*The information in the spreadsheets is organised by the case number.*

*How is prosecution performance and quality monitored and assured by Post Office Ltd?*

When Post Office was a prosecuting authority, performance and quality were managed by the Investigation Team Leader, Legal Services and the prosecution authority itself.

*Please disclose the relevant policy on prosecution standards and quality assurance.*

Post Office does hold information relevant to this request. However it is Post Office's view that the information is exempt information under section 42 of the Freedom of Information Act 2000.

The information covers confidential communications between the client and lawyer, made for the dominant purpose of seeking or giving legal advice. We have considered the public interest. Post Office recognises that there is a public interest in

Office to seek and act upon legal advice without disruption or constraint, disturb the openness of communications between Post Office and its legal advisers and could potentially allow individuals to challenge or dispute the provision of advice.

*Please advise if Post Office Ltd has any policy of regular audit or review.*

Please clarify whether you are requesting information about Post Office's audit or review of (a) its policies or (b) its performance as a prosecutor.

*Please disclose any audit, investigation or review reports on Post Office Ltd's performance as a prosecutor.*

Post Office does not hold this information.

*Please advise if Post Office has a target, minimum conviction rate.*

Post Office does not hold this information.

*Please advise for the period 1 April 2012 to 31 March 2019 if any of Post Office Ltd's prosecutions have been taken over by the Crown Prosecution Service?*

By the use of the phrase "taken over by the Crown Prosecution Service" we assume that you are referring to the power of the Director of Public Prosecutions in section 6(2) of the Prosecution of Offenders Act 1985 to take over private prosecutions. On this basis, we can confirm that Post Office does not hold this information.

If you have any queries about this response, please contact me. Do remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Manager  
Post Office Limited  
Information Rights Team  
Ground Floor  
Finsbury Dials  
20 Finsbury Street  
London EC2Y 9AQ  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 0303 123 1113  
<https://ico.org.uk>

Yours sincerely,



Kerry Moodie  
Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<http://corporate.postoffice.co.uk/access-information>

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