

Mr Derek Richford

Telephone: 0300 061 6161
www.cqc.org.uk

By email: [REDACTED]

25 September 2018

Dear Mr Richford,

Thank you for your email of 18 August 2018 and for sharing your concerns about East Kent Hospitals University NHS Foundation Trust. I realise how distressing it must be to recount this information about your family's experience of the maternity department and about the challenges you faced in addressing this with the Trust, so we appreciate you sharing your experience.

I understand that you have asked the Care Quality Commission (CQC) to consider criminal offences due to a breach of Regulation 12 regarding the treatment that your grandchild received from the Trust.

I want to assure you that, although at this stage we have not taken any action relating to a breach of Regulation 12 in the case of your grandson, we are continuing our investigation as further information becomes available. So far, my colleagues have reviewed the information you kindly provided to us, requested and reviewed a number of pieces of information from the Trust, taken advice from our National Advisor for Maternity and continue our enquiries with the Trust to understand their actions following the tragic death of your grandson, to ensure that such a situation does not happen again.

In addition, we have registered our interest with the coroner, as an interested party in your grandson's case, in order that any information which may be pertinent to our investigations are shared with us.

As additional information becomes available we will continue to review this and our position with regards to any further action we may take.

These investigations take some time and we will periodically keep you informed as to our progress and what our final decision will be with regards to any action regarding your case. Should you have any further information you wish to share with us to help us with this work, please do not hesitate to do so.

We have recently published our inspection report of East Kent Hospitals University NHS Foundation Trust, during which we inspected the maternity services and found that improvements were required. The Trust is required to provide us with a report of the actions they are taking and we will continue to engage with them on progress with this as part of our ongoing work.

I want to reassure you that your information is very important to us in making sure everyone who East Kent Hospitals University NHS Foundation Trust receives good quality care in the future. We are and will continue to engage with the Trust on their actions to ensure that no one else has the experience you and your family has experienced.

If you have any further questions please do not hesitate to contact Catherine Campbell, Head of Hospital Inspection - South East, by telephone on 03000 616161 or by email at Catherine.Campbell@cqc.org.uk.

Thank you again for writing to me and I hope this response is helpful to you.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'E Baker', written in a cursive style.

Professor Edward Baker
Chief Inspector of Hospitals